



Birkdale  
VILLAGE

September 9, 2008

Valet Waste

Attention: Chris Hazlett , CAS

601 N. Ashley Drive, Suite 700

Tampa, FL 33602

Re: Great Service at Birkdale Village

Dear Chris,

We want you to know that we are very pleased with the quality of service that your company provides. We started the valet trash service about a month ago. Initially we had some hesitation from a few residents but in only a short time you have them hooked.

We sincerely appreciate your responsiveness and the way you conduct business. We have and will continue to recommend Valet Waste to others because of our satisfaction with your service. We look forward to doing business with you for years to come. Thank you again for the excellent service.

Sincerely,

Birkdale Village Management Team